

## **Polruan Civil Parking Enforcement Review**

The Parish Council Chair, Cllr. Pat Moore, had met (virtually) with Ms Zoe Hall and Mr Andrew Hawke to review the civil parking enforcement provision in Polruan during 2020. The following points were covered:

1. Cornwall Council (CC) provide a Core Enforcement service and local Councils can request additional visits through a Service Level Agreement. Unfortunately this summer CC couldn't provide a Service Level Agreement due to the late request however we did enhance the Core service by increasing patrol times and provided some extra visits when we were able to operationally. In July/August the SLA was not able to put in place the twice weekly visits but did Mr Andrew Hawke, CC Senior Civil Enforcement Officer did spend a lot of time in Polruan. Parking Enforcement Officers from Liskeard also visited over the summer period.
2. There were problems, particularly issues to do with the bus turning in East Street/Fore Street. Andrew has engaged with bus users and drivers. To the community the bus is a lifeline. He is trying to keep that area clear.
3. He has engaged with bus drivers, delivery drivers and a taxi. Advice has been given to drivers. There has been some congestion but with advice that has been cleared in a few minutes. The café and pub were very helpful to a lady who had been stung by a wasp.
4. Traffic tends to come down in waves and he would be keen to know if we manage to arrange a meeting with the bus company. There were issues of one that was not on the timetable.
5. East Street continues to be a problem and illegal parking has been enforced again. One evening there was a street party going on, blocking access, but the driver, when asked, moved his car.
6. The Clearway into Polruan is not always adhered to and issued Penalty Charge Notices (PCNs) have been issued.
7. Andrew has come on patrols twice a week during the Summer period and has visited Fore Street 51 times, East Street 31 times, the Quay 28 times. Has also been quite often to Townsend. There has been good community support. He has issued PCN to builders' vehicles on yellow lines at Townsend and no-one is parking there now.
8. He will continue to make two visits per week but vary the times between 6.30 am and 9.00pm. He will increase if possible. All this makes a good impact in the village.
9. Ms Zoe Hall, CC Community & Civil Parking Enforcement Manager appreciates the difficulties of coming out of lockdown. Ms Tracey French, cc had provided the technical support and provided the statistics.

Cllr. Moore welcomed the meeting, and said we would like very much to go on working together. Residents are appreciative.